

City of Salamanca Ms. April Vecchiarella 225 Wildwood Ave. Salamanca NY 14779



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Dear City of Salamanca,

Just recently, we informed you about our new, major initiative called *FastFoward Salamanca* that will dramatically enhance our Salamanca area TV services. Our services are advancing, which means our customers can take advantage of more HD channels.

A critical part of our FastForward Salamanca initiative is to deliver enhanced picture and sound quality for all our TV service customers. To accomplish this, we will begin to transmit our Limited and Value TV channels (ch 2-79) in a digital-only format starting **April 3, 2018**. By **May 1, 2018**, all Limited and Value channels will be broadcast exclusively in a digital format. Please refer to the schedule on the back of this letter for the detailed timeline and channel information.

### WHAT THIS MEANS TO OUR CUSTOMERS

Digital equipment will be required to view all Limited and Value channels (ch 2-79) that will migrate to a digital-only format beginning **April 3<sup>rd</sup>**. Customers with qualified digital equipment on their TV sets do not need to take any action and will see no interruption to their services.

ATLANTIC BROADBAND IS SENDING EACH VALUE CUSTOMER A DIGITAL ADAPTER-AT NO COST!

Atlantic Broadband will mail each customer **ONE** digital adapter along with simple activation instructions. The customers should activate this digital adapter on or before **April 3<sup>rd</sup>**. The adapter will also enable the customer to continue watching all Limited and Value channels (ch 2-79) once we initiate the next step in our digital enhancement plan.

## SHOULD THE CUSTOMER NEED ADDITIONAL ADAPTERS?

Atlantic Broadband is offering up to two digital adapters at no cost for 24 months for use on TV sets that are connect directly to cable today without a digital receiver. Additional adapters beyond the two complimentary adapters are available for \$2.99 month/each. If the customer requires more adapters they may order online at <a href="https://www.atlanticbb.com/getdigital">www.atlanticbb.com/getdigital</a>, call 866-228-6956 or stop by our convenient equipment pick up location at Salamanca United Congregational Methodist Church, 134 Broad Street, Salamanca NY on Wednesday, March 28th between 9 AM and 6 PM.

### ACCESS TO DTA GUIDE POWERED BY TiVo

Designed for homes with digital adapters, the DTA Guide powered by TiVo provides easy to use TV listings, detailed program information, parental controls and more.

We apologize for any inconvenience we may cause our customers and hope they will enjoy our enhanced services as they become available.

Sincerely.

Curt A Kosko

Sr. Vice President & General Manager, Pennsylvania

# INFORMATION ABOUT YOUR ATLANTIC BROADBAND TV SERVICE

# Limited and Value Channels to Migrate to Digital Only

Limited and Value channels (ch 2-79) will begin to be transmitted in digital-only format according to the timeline below. Digital equipment (e.g. receiver or adapter) will be required to view these channels at that time. Please note that all channel numbers will remain the same.

# DIGITAL ONLY FORMAT AS OF APRIL 3, 2018 DIGITAL ONLY FORMAT AS OF MAY 1, 2018

#### **DIGITAL ONLY FORMAT AS OF MAY 1, 2018**

Level of Service	Channe Name	Ghannel#	Lisvel/el/Bervhes	. Channalikama	(gharmer::)
Limited Service	WNED (PBS) Buffalo	3	Limited Service	WGRZ (NBC) Buffalo	2
Limited Service	WSEE (CBS) Erie	5	Limited Service	WIVB (CBS) Buffalo	4
Limited Service	WKBW (ABC) Buffalo	7	Limited Service	CFTO (IND) Toronto	9
Limited Service	WUTV (Fox) 29 Buffalo	8	Limited Service	Local, Educational & Govt.	13
Limited Service	Message Channel	11	Limited Comies	Access	
Limited Service	C-SPAN	16	Limited Service	QVC	14
Limited Service	HSN	18	Limited Service Limited Service	WSEE2 (CW) Erie	15
Limited Service	Inspiration Network	20	Value Service	WNYB (TCT) Jamestown	22
Value Service	AMC	26	ale hadran e dia retate tos tibes og i	A&E GRAND	23
Value Service	El	28	Value Service	Bravo 2010-2010-2014 - Auguston Bravo	24
Value Service	Oxygen	30	Value Service	History	27
Value Service	TBS	31	Value Service	Lifetime	29
Value Service	ESPN2	34	Value Service	TNT the section	32
Value Service	MSG	39	Value Service	ESPN	33
Value Service	Outdoor Channel	40	Value Service	NBC Sports Network	35
Value Service	Freeform	43	Value Service	Golf Channel	36
Value Service	TCM	45	Value Service Value Service	Sportsman Channel	37
Value Service	Syfy	46	Value Service	Fox Sports 1	38
Value Service	Comedy Central	47	Value Service	FX USA Network	41
Value Service	VH1	49	Value Service	TV Land	42
Value Service	WGN America	50	Value Service	MTV	44
Value Service	William CMT. Value in the contraction	51	Value Service	Hallmark Channel	48 53
Value Service	Paramount Network	52	Value Service	Food Network	55
Value Service	OWN	54	Value Service	HGTV	56
Value Service	Discovery Channel	59	Value Service	TLC	57
Value Service	National Geographic	61	Value Service	Travel Channel	58
Value Service	diad Nanggiusu (1704) ng Pinting (1777). LMN	63	Value Service	Animal Planet	60
Value Service	Nickelodeon	65	Value Service	Disney Channel	62
Value Service	The Weather Channel	68	Value Service	Cartoon Network	64
Value Service	HLN	70	Value Service	truTV	69
Value Service	Investigation Discovery	71	Value Service	CNN	72
Value Service	msnbc	74	Value Service	CNBC	73
Value Service	FXX	77	Value Service	Fox News	75
Value Service	Fox Business Network	79	Value Service	Fox Sports 2	78